## Mounir Neamatalla (President, Environmental Quality International)

By Vanessa Karlo

THE REWARDS OF COMMUNITY DEVELOPment are not usually of an earthly nature. Environmental Quality International (EQI), however, has found a happy marriage of social and environmental development and profitable lines of business by consulting with banks on microfinance models and running an ecolodge in Siwa.

"It was liking discovering penicillin," says Dr. Mounir Neamatalla, EQI's president and founder, who has a PhD in Environmental Health and Quality Management from Columbia University. "[Microfinance] is certainly very powerful to combat poverty, and the fact that it is going to be hijacked by the private domain because it is profitable is going to have a major impact on poverty reduction worldwide."

EQI was founded 25 years ago with a mission to contribute to sustainable development. The company works in three basic areas: policy and governance, environment and natural resources, and enterprise development and finance of small and microenterprises. In addition to groundbreaking work in the zabalom (trash collectors) community in Cairo and a direct investment in an ecolodge and related projects in Sinai, the group is now offering local financing institutions its consulting expertise in the Middle East, North Africa, and sub-Saharan Africa.

All of EQI's activities aim to help the disadvantaged.

"We have observed that the failure of development strategies, in general, is that we haven't given enough attention to the importance of ensuring the many enterprising people around the world receive the opportunity to access finance, to access better health care," he says.

To foster the growth of microenterprises, EQI offered its consulting services probono to Banque du Caire on a feasible microfinance business model. Neamatalla speaks with great respect about the relationship that EQI had the bank's head at the time, Ahmed Al-Bardaie.

"That was the birth of a major microfinance initiative of worldwide significance ... one of the top 20 in terms of skill, discipline and quality," Neamatalla says, adding that Al-Bardaic described the proj-



ect as "in its own right, our most profitable portfolio and our most rewarding activity."

EQI has since started to charge for its advice, and Neamatalla is delighted that the business of offering financing to underserved and disadvantaged people has proven to be commercially viable.

"We are going to see the commercialization of development issues," he says. "If I were to project into the future, in a few years' time, development organizations are going to ... find a lot of very small poverty-level operations. But where the finance of small, medium-size enterprises [is concerned], this will probably be yet another loan product, yet another savings product that a financial institution [will] provide, by and large with higher levels of efficiency and profit, and these services are going to be as valued as the services that exist for larger enterprises."

With the zabaleen in 1986, EQI approached the community as a whole, enlisting the advice of social scientists, anthropologists and social engineers to identify how this community of people who collect garbage and recycle the material for sale could be strengthened. According to Neamatalla, the project "established the culture of the organization."

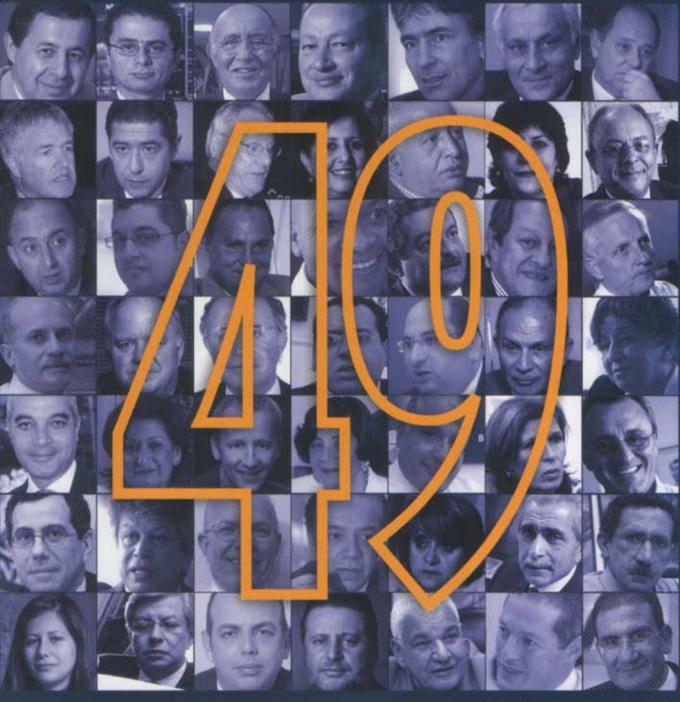
The advisory organization found that they could "see the markets in which they're selling, who they're selling to, at what price," he says, "We discovered a web of relationships where there was a sable lack of finance ... In situations they needed to borrow, they were being at exorbitant rates. There was a problem of finance."

"We became aware that there was a portunity there," he says. "We needed a operation on a significant scale became demand was huge. In fact, the definancial services in this sector is even than in medium-sized enterprises. Asset type of services] did not exist."

A decade ago, EQI decided to miss yond its advisory role and invested discount in a sustainable development personal Siwa. With more than a hundred Same families involved in various communication ects including an ecolodge and agreement development, the Siwan project = = = ing model of the philosophy des " manage our natural resources. manage our culture and heritage entire diversity. ... Development table - but you have to be attempted it doesn't come accidentally. start so that you can evolve toward standards, but to do that you have desire it, [and] set up the kinds of any that will allow these places to develop

"The big, beautiful surprise we became more attentive to principles, our returns exceeded expectations." bt

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